



# TREX® FASTENERS LIMITED WARRANTY

Trex Company, Inc. (hereinafter “Trex”) warrants to the original end-use purchaser (“Purchaser”) that, for the period of time set forth in the following paragraph, when properly installed, used and maintained under normal use and service conditions, and in accordance with Trex’s written instructions, Trex® product set forth in Table I below (the “Product”) shall be free from material defects in workmanship and materials, and shall not structurally fail due to corrosion or rust.

TABLE I

Product
Trex Hideaway® Hidden Fasteners

**Term of Limited Warranty:** The term of this Limited Warranty for a Product (the “Warranty Period”) begins on the date of original purchase and shall be equal to the warranty period of the Trex Decking Product on which it is installed which can be found in the “Trex Decking, Fascia and Cladding Limited Warranty” available from Trex at the address listed below and on Trex’s website at [trex.com](http://trex.com). If the Product is installed on other brands of wood-plastic composite, cellular PVC or mineral-based composite decking, the warranty shall be twenty-five (25) years from the date of original purchase for a residential application, and ten (10) years from the date of original purchase for a commercial application.

**Residential/Commercial Application:** For purposes of this warranty, a “residential application” shall refer to an installation of the Product on an individual residence, and a “commercial application” shall refer to any installation of the Product other than on an individual residence.

**Transferability:** With respect to a residential application, this warranty may be transferred one (1) time, within the five- (5) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which the Product was originally installed. With respect to a commercial application, this warranty is freely transferable to subsequent buyers of the property upon which the Product was originally installed.

## EXCLUSIONS FROM WARRANTY COVERAGE

**This warranty shall not apply to any Trex products not listed in Table I, including, but not limited to, installation tool bit and hand-held installation tool.**

The Products must be stored, handled, installed, used and maintained in accordance with instructions provided by Trex, and this Limited Warranty is conditioned upon compliance with all such instructions. Copies of Trex’s Installation Guides and Technical Information are available from Trex at the address listed below. The materials may also be obtained on Trex’s website at [trex.com](http://trex.com).

Any information or suggestion by Trex with respect to the Products concerning applications, specifications or compliance with codes and standards, including building or safety codes, is provided solely for Purchaser’s convenient reference, and is made without any representation as to accuracy or suitability. Purchaser must verify and test the suitability of any information with respect to the Products for Purchaser’s specific application.

Trex does not warrant against and is not responsible for any condition attributable to: (1) improper installation of Product and/or failure to abide by Trex’s installation guidelines, including but not limited to improper gapping; (2) use of Product beyond normal use and service conditions, or in an application not recommended by Trex’s guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Product is installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.); (5) variations or changes in color of Product; (6) improper handling, storage, abuse or neglect of Product by Purchaser, the transferee or third parties; or (7) ordinary wear and tear.

## PROCEDURE FOR MAKING A CLAIM UNDER THIS LIMITED WARRANTY

To make a claim under this Limited Warranty, Purchaser, or the transferee, shall send to Trex, within the Warranty Period referred to above, a written description and photographs of the claimed defect and proof of purchase, to the following address:

Trex Company, Inc.  
Customer Relations  
160 Exeter Drive  
Winchester, VA 22603-8605

Upon confirmation by an authorized Trex representative of a valid claim hereunder, Trex’s sole responsibility shall be, at its option, to either: (a) replace the affected Product with new Product in an amount equal to the amount of defective material; or (b) refund the portion of the purchase price paid by Purchaser for such affected Product (not including the cost of its initial installation). Replacement Products will be as close in color, design, and quality to the original Products as reasonably possible, in Trex’s discretion and determination, but Trex does not guarantee an exact match as colors and designs may change and Trex’s obligation as to replacement shall further be limited to replacement with the styles and colors of the Product that are available at the time of the replacement. **THE REMEDIES STATED IN THIS PARAGRAPH ARE PURCHASER’S SOLE AND EXCLUSIVE REMEDIES FOR ANY PRODUCT THAT FAILS TO CONFORM TO THIS LIMITED WARRANTY.**

If a valid warranty claim hereunder is made during year eleven (11) or any year thereafter through the expiration of the applicable Warranty Period after the original purchase, recovery will be prorated in accordance with Table II, below. If Trex is providing replacement materials, it may elect to replace the percentage listed in Table II, below, of Product otherwise meeting the requirements for a claim, or if it is refunding the purchase price, it may elect to refund the percentage listed below in Table II of the purchase price of Product otherwise meeting the requirements for a claim.

TABLE II

Year of Claim	Warranty Period		
	50 Year	35 Year	25 Year
11	90%	80%	80%
12	90%	80%	80%
13	90%	80%	80%
14	90%	80%	60%
15	90%	60%	60%
16	90%	60%	60%
17	70%	60%	40%
18	70%	60%	40%
19	70%	40%	40%
20	70%	40%	20%
21	70%	40%	20%
22	70%	40%	20%
23	50%	20%	10%
24	50%	20%	10%
25	50%	20%	10%
26	50%	20%	—
27	50%	20%	—
28	50%	20%	—
29	30%	10%	—
30	30%	10%	—
31	30%	10%	—
32	30%	10%	—
33	30%	10%	—
34	30%	10%	—
35	30%	10%	—
36	20%	—	—



## TREX® FASTENERS LIMITED WARRANTY (continued)

Year of Claim	Warranty Period		
	50 Year	35 Year	25 Year
37	20%	—	—
38	20%	—	—
39	20%	—	—
40	20%	—	—
41	20%	—	—
42	20%	—	—
43	10%	—	—
44	10%	—	—
45	10%	—	—
46	10%	—	—
47	10%	—	—
48	10%	—	—
49	10%	—	—
50	10%	—	—

THE LIMITED WARRANTIES SET FORTH HEREIN ARE THE ONLY WARRANTIES MADE BY TREX IN CONNECTION WITH THESE PRODUCTS. TREX DOES NOT MAKE ANY OTHER WARRANTIES, IMPLIED OR EXPRESS, AND DISCLAIMS ALL OTHER WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TREX'S SOLE OBLIGATION UNDER THIS LIMITED WARRANTY SHALL BE, AT ITS OPTION, REPLACEMENT OF NON-CONFORMING PRODUCTS OR A REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE. PURCHASER ASSUMES ALL RISK WHATSOEVER AS TO THE RESULT OF THE USE OF THE PRODUCTS PURCHASED, WHETHER USED SINGULARLY OR IN COMBINATION WITH ANY OTHER PRODUCTS OR SUBSTANCES.

THIS LIMITED WARRANTY SHALL NOT COVER AND TREX SHALL NOT BE RESPONSIBLE FOR COSTS AND EXPENSES INCURRED WITH RESPECT TO THE REMOVAL OF DEFECTIVE PRODUCT OR THE INSTALLATION OF REPLACEMENT MATERIALS, INCLUDING BUT NOT LIMITED TO LABOR AND FREIGHT.

No person or entity is authorized by Trex to make and Trex shall not be bound by any statement or representation as to the quality or performance of Product other than as contained in this Limited Warranty. This Limited Warranty may not be altered or amended except in a written instrument signed by Trex and Purchaser.

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, UNDER NO CIRCUMSTANCES WILL TREX BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, RELIANCE, STATUTORY, SPECIAL, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF USE, LOSS OF TIME, LOSS OF REVENUES, INCONVENIENCE, LOSS OF BUSINESS OPPORTUNITIES, OR DAMAGE TO GOOD WILL OR REPUTATION DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SUCH DAMAGES COULD HAVE BEEN REASONABLY FORESEEN, IN CONNECTION WITH, ARISING OUT OF, OR AS A RESULT OF, THE SALE, DELIVERY, INSTALLATION, USE OR LOSS OF USE OF THE PRODUCTS SOLD HEREUNDER, OR FOR ANY LIABILITY OF PURCHASER TO ANY THIRD PARTY WITH RESPECT THERETO AND TREX'S LIABILITY FOR NON-PERSONAL INJURY CLAIMS WITH RESPECT TO DEFECTIVE PRODUCT SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCT OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from State to State or Province to Province.

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